
Principles of Client Service

Bolhouse, Baar & Lefere is a team of dedicated attorneys, legal assistants and support staff committed to providing the highest quality legal representation possible to our clients. Our *Client Service Principles* are at the heart of all we do.

Integrity

Every member of our firm promises to act in a professional and ethical manner and with integrity and honesty at all times.

Responsiveness

We are prepared to meet your legal needs efficiently and in a timely manner to help you resolve your issues quickly. We promise to learn about you and your goals in an effort to make our attorney-client relationship a positive one.

Quality

We are committed to excellence in everything we do and promise you the highest quality legal services possible.

Value

The cost of our services is an important consideration for you and we promise to provide services at costs that are fair and reasonable.

Bolhouse, Baar & Lefere, P.C. Attorneys At Law

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Personal Injury



*Protecting Your Rights
as an Injured Person*



INTRODUCTION

Dealing with a serious personal injury or the death of a loved one is difficult enough without the added burden of dealing with insurance companies, claims or pursuing legal action. For over 28 years, our personal injury attorneys have been dedicated to assisting clients who are faced with such a personal tragedy. From acting as their personal advocate with insurance companies to aggressively working to ensure they receive the maximum compensation to which they are entitled, our clients' best interests remain our primary focus.

We do not take every case that comes our way. Rather, we examine the merits of each case, determine if it is a case that is appropriate for our firm to handle, and take only the ones we believe we can win.

Our personal injury attorneys handle serious personal injury claims arising from:

- Auto, Motorcycle, Truck and Boat Accidents
 - Brain Injuries
 - Dog Bites
 - Construction Site Injuries
 - Premises Injuries
 - Wrongful Death
 - Nursing Home Abuse
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DEALING WITH INSURANCE

The Michigan No Fault Act largely controls the rights of auto accident victims in Michigan. We'd like to offer you some information in dealing with insurance companies in an effort to help you avoid settling your case for far less than you're entitled, to help you receive all of the first-party and third-party benefits to which you have a right, and to help ensure that your claim is filed in a timely manner.

1. Don't attempt to negotiate with an adjuster before consulting with a personal injury attorney.
 2. Don't wait to contact an attorney. The longer you do, the greater the likelihood that important evidence will be lost or that the statute of limitations will run out.
 3. Seek medical attention immediately, obtain proper medical documentation and follow your doctor's advice.
 4. Take pictures and videotape of the accident scene, your injuries, scars, etc.
 5. Save all of your medical bills and bills for expenses incurred because of your accident, including those for transportation, hired help at home, medications, etc.
 6. Never discuss your injuries or the accident with the at-fault driver's insurance company.
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WHAT YOU CAN RECOVER

We aggressively fight to help our personal injury clients and their families recover the maximum amount to which they may be entitled, including compensation for pain and suffering, loss of enjoyment of life, permanent disability, present and future medical expenses, property damage, loss of earnings, and permanent disfigurement and in the case of a spouse, damages for loss of income and companionship.

HOW WE ARE PAID

We understand that an injured client may not have the financial resources available to hire an experienced, qualified personal injury attorney on an hourly basis, so we are willing to work on a contingency fee basis: we are paid based on a percentage of the amount we recover for our clients. We are candid with our clients and after examining the merits of each individual case, advise whether negotiation, arbitration, mediation or litigation is in our clients' best interest.

Our personal injury attorneys would be happy to talk to you about your situation and answer any questions you may have regarding the fees and costs likely to be incurred in your personal injury or wrongful death case.
